

C@TS™ streamlines e-taxation by replacing fragmented national systems and technology landscapes with a unified platform. It empowers public administrations and taxpayers to manage all essential tax processes—registration, returns, payments, accounting, audits, and related digital workflows—through one integrated, efficient solution. A clear step forward in government digital transformation and service delivery.

How it works

The C@TS™ Customs and Taxation System is designed to serve both tax authorities under finance ministries and corporate or individual taxpayers. For administrations, it delivers a comprehensive, modular solution that streamlines core e-taxation processes—enhancing operational efficiency and ensuring data integrity. Key features include integrated workflow and case management, configurable reference data and robust reporting tools. C@TS™ also streamlines accounting, enforcement actions, and the handling of payments and refunds—leading to faster decision-making, improved compliance, and reduced administrative workload. For taxpayers, the system offers a unified portal with a user-friendly interface, enabling seamless access to all tax-related activities. The portal ensures smooth interaction with core modules, real-time access to taxpayer data, and efficient transaction processing across devices. C@TS™ modules come with multi-language support and can be flexibly deployed and integrated—either fully or partially—into existing systems, depending on the needs of each public administration.

The Big Picture

C@TS™ is more than an innovative tool for the public sector—it exemplifies how digitalization can simplify and streamline traditionally complex processes across domains by applying proven best practices. By consolidating core taxation services and management tools into one integrated platform, C@TS™ promotes transparency, boosts efficiency, and supports informed decision-making. It replaces paper-based procedures with digital workflows, accelerating e-taxation and cross-border collaboration while enhancing user satisfaction for all stakeholders.

Quick Facts

- Solution area: **Processes, Technological innovation**
- Administrative level: **State, Federation**
- Solution process: **Digitization and technology, Public service**
- Technology: **Artificial Intelligence, Information technology**