Digital documents and ID solutions

Secure digital identity management for modern public services

In an increasingly digital world, secure and user-friendly identity management is indispensable—for both citizens and authorities. Innovative tools like MIA (My Identity App), the eID app, and the verification service CHECK-AT are modernizing the everyday handling of digital identities.

Quick Facts

- Solution area: **Processes, Technological innovation**
- Administrative level: **Municipality, District, State, Federation**
- Solution process: **Digitization and technology, Public service, Smart City**
- Technology: **Information technology, Platform technology**

How it works

Whether it's a driver's license, ID card, or vehicle registration—citizens no longer need to carry physical documents with the eID app. Instead, they can store these safely, digitally, and accessible at any time on their smartphones. The app allows presentation via Bluetooth—completely offline—while guaranteeing the highest standards of data protection and legal compliance. Authorities can reliably verify the stored documents, as can authorized third parties.

The solution is based on two core components that work seamlessly together: MIA (My Identity App) serves as an encrypted digital wallet for official documents, where cryptographic security ensures maximum data protection and tamper resistance.

MIA is complemented by the CHECK-AT service, which enables simple and legally compliant verification. Using a QR code integrated into Austrian identity documents, identities can be quickly verified—either directly via smartphone or through API-based interfaces for businesses and authorities.

This combined approach provides maximum security, easy usability for citizens, and noticeable relief for administrative bodies through automated processes and reduced verification effort.

The Big Picture

The successful rollout of these solutions in Austria and Liechtenstein demonstrates how digital identity services can be effectively implemented across different governmental systems. The eID app simplifies everyday processes—such as traffic stops—and creates real added value: less paper, more efficiency, and greater security.

Digital identity solutions like MIA and eIDs app are more than just technological innovations—they mark the transition to a new digital citizen experience. They enable seamless interaction with public and private services, reduce administrative overhead in the long term, and build trust in digital government offerings. With ongoing enhancements, such as the development toward virtual wallets, they make a crucial contribution to a more flexible, convenient, and secure digital life.

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