Austrian reporting platform

Efficient processes, better services

A capable public administration requires transparency in its own processes. With the Austrian Reporting Platform, the Federal Chancellery (BKA), together with other ministries, ensures that decision-making foundations are centrally available in a clear, visually prepared format. The platform comprises roughly 120 applications for performance monitoring, knowledge management, and service optimisation, which are used daily by more than 50 organisations, by up to 250,000 employees in public administration, and by as many as 500,000 users across government and the public.

How it works

The Austrian Reporting Platform is a central, cross-cutting data and reporting infrastructure that integrates applications from public administration, environmental management, justice, and funding programmes within a modular system landscape. It structures and visualises data from multiple sources to enable fact-based decisions at all levels, while ensuring that data remains with its owners. Use cases range from business intelligence and funding-flow visualisation to environmental reporting, complemented by performance dashboards and applications for the Wallet/ID Card Platform and ID Austria. Through its shared services, the platform builds a digital ecosystem that strengthens transparency, efficiency, and data literacy in the public sector.

Vision: A central service that fosters a modern, user-centric data culture and supports data-driven decisions by analysing past, current, and – with AI – future developments.

Mission: Continuous enhancement of analysis and visualisation methods for quality-assured public-sector data; efficient, technology-driven and citizen-focused e-government services; and high-quality data solutions that empower Austria to achieve more with data.

The Big Picture

All applications aim to make public administration more efficient and transparent by providing centrally accessible, user-specific information, enabling balanced workloads, clear responsibilities, real-time usage statistics, and a solid basis for scaling and digitalisation. By standardising monitoring and reporting across administrative domains, the Austrian Reporting Platform enhances operational efficiency and transparency. Its versatility – from tracking EU-funded projects to monitoring digital transformation initiatives – and its shared-services architecture with advanced analytics streamline current processes and enable data-driven governance, while maintaining essential security and reliability standards.

Quick Facts

- Solution area: **Organisations, Processes, Quality assurance and certification, Regulations and compliance**
- Administrative level: **State, Federation**
- Solution process: **Agriculture, Digitization and technology, Employment and education, Energy, Environment and sustainability, Integration, inclusion, diversity, Judiciary, Media and communication, Public service, Regional development and infrastructure, Science and research, Security and defense, Smart City, Women and family**
- Technology: **Artificial Intelligence, Information technology, Platform technology**

best practice austria.

aed – Agency for Economic Cooperation and Development
Ferdinandstraße 4,
1020 Vienna, Austria

+43 (1) 448 00 55 10
platform@bestpracticeaustria.at